

## Product Care & Maintenance

Please keep this leaflet as a reference. Following the advice overleaf will enable you to keep your Royale Home Improvements products performing as designed and to maintain a pristine appearance for years to come.

PVCu is a very durable material and with proper maintenance can have a service life in excess of 35 years. There are many differences between windows with wooden window frames and PVC-U windows. Simple twice-yearly cleaning and inspection and quarterly lubrication should be adequate.



### 1 General cleaning of PVC-U and aluminium products

Frames are best cleaned by regular (six monthly) washing with warm soapy water. If exposed to smoke, cooking fumes or external air pollution, or if you are in a coastal location, please wash more frequently as these conditions can cause permanent discolouration. Avoid leaving anything that can rust on the external cill of your products as this may become permanent.

### 2 Residential doors, patio doors and bi-folding doors

The cill frame and any stainless steel tracks should be cleaned with a soft brush and warm soapy water, taking care to clear all drainage slots. Any hinges, locks or wheels, should be regularly lubricated to ensure smooth movement and slick lock operation.

### 3 Casement windows

Keep the friction stays clear of dirt and debris. If stays become too slack, tighten gently with the small brass friction screw, ensuring the tension is equal on both sides. Lubricate all visible moving parts on the stays and the locking systems, with a silicone based spray or light machine oil. Clean off any excess lubricant. If handles become loose, remove the cover caps and tighten the screws gently, then replace the cover cap. Continued use with wobbly handles, can damage the gearbox on the locking mechanism.

### 4 Glass

Glass is best cleaned with warm soapy water or with readily available consumer glass cleaning products. However, avoid spraying the frames with these chemicals. If you have leaded glass, this will appear silver when new, oxidation will occur and the lead will change colour, ending up as a dark grey colour. This is normal and will take a couple of months before stabilising.

### 5 Drainage

From time to time, particularly after heavy rainfall, you may notice a small accumulation of water in the bottom of the cill frame. This is normal, this water will eventually disperse through the drainage slots and into the dispersion channels within the PVC-u profiles. It is vital to keep these drainage slots free of dirt and debris.

### 6 Condensation

Your new windows should help reduce condensation in your home. The latest energy saving glass means the inner pane is much warmer than single or old double glazing. However, condensation is caused by the humidity in the house, usually coupled with poor ventilation. Go to the GGF website for a detailed explanation of condensation, it will explain the causes and offers tips for reducing condensation.

Your Deceuninck Windows & Doors are built to the highest possible standards and are designed to last. As a new owner of our top quality products, you'll have to spend very little time to keep them in excellent condition. To maintain your products they will benefit from a small amount of care and attention.

All partners of the Royale network focus on craftsmanship, This network provides the consumer with the highest quality support.



The information and advice in this leaflet is provided for your assistance. It is correct at the time of publication. However, Royale reserves the right to alter advice of product specification as deemed necessary, at any time. Failure to carry out routine maintenance, may prejudice the protection, offered by any guarantees given by your installer. This does not affect your statutory rights.